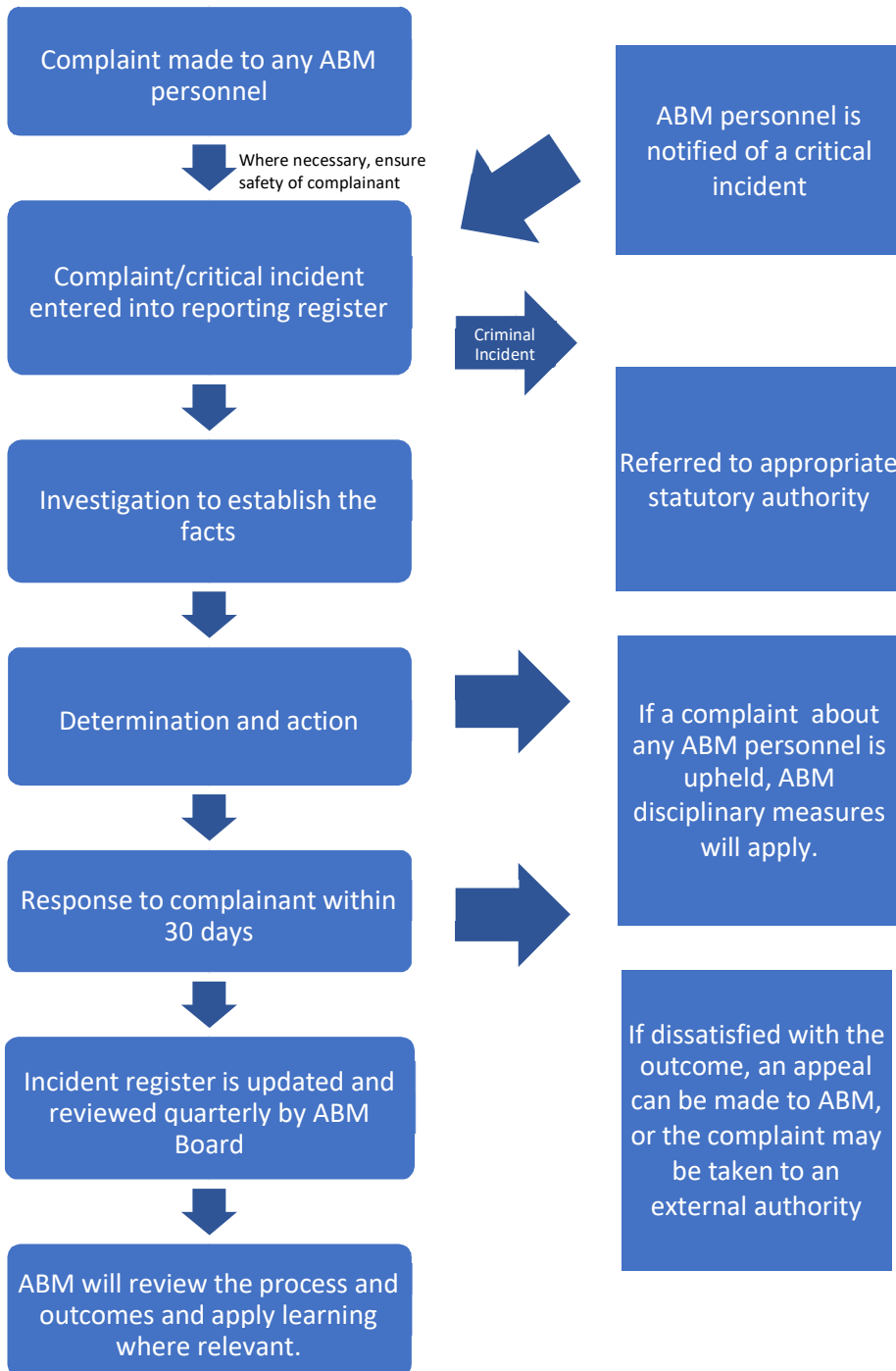


# What Happens When I Make a Complaint to ABM?

## Complaint or Critical Incident Procedure Flow Chart



## If I make a complaint what will happen?

